

Purchase Date: _____

Warrantor Name: **Home Center Outlet, LLC**
Or
Specified Manufacturer
Supplier Warranty can be supplied upon request.

Customer Name: _____

Customer Information: _____

Product Description:

Terms: In this Limited Warranty, the terms “you” and “your” mean Customer listed above. The term “product” means the product described above. **Home Center Outlet:** Warrants our products to be free from defects in material and workmanship. Certain products (e.g. wood doors; marble, granite, and quartz countertops) are considered unique to each owner and therefore, variations in finish and design are common in the finished product. Usage and exposure to certain elements can and will affect the product in different ways. Home Center Outlet reserves the right to repair or replace the product in question at its sole discretion. This warranty takes affect starting at the above product’s listed purchase date (see above).

What we will do to correct problems: To correct problems covered by Warranty, we will only repair or replace the defective product and/or part covered at the sole discretion of Home Center Outlet, LLC. The Warrantor will repair or replace the defective product and/or damaged parts that have been deemed repairable at the Warrantor’s discretion.

NOTE: Any defects or discrepancies with any HCO product must be reported the same day as pick up and before installation.

What this Warranty covers: Subject to the limitations provided in this Warranty and under applicable law, the period of coverage are as follows:

- **Iron Door Warranty:** 1-year defect and manufacturer defect warranty on glass (includes fogging, seal fracture, etc.); 1-year limited warranty on finish; 5-year defect and manufacturer defect warranty on door. The Warrantor will repair/replace the defective product and/or part at their sole discretion.
- **Wood/Fiberglass Door Warranty:** The Warrantor for all doors is the manufacturer of the door in question, not Home Center Outlet. The Warranty may vary between manufacturers. The Warrantor will repair/replace the defective product and/or part at their sole discretion. All warranty claims are subject to the manufacturer’s terms and approval.
 - **The Warranty will be voided in its entirety if the following circumstances occur: lack of adequate overhang, insufficient sealant (must have 3 coats of sealant on all 6 sides of door, under hinges and door sweep, etc) application of a storm door, use of extremely dark shades of paint (ex. Hunter Green, Black, Dark Blue, etc.)**
- **Interior Doors Warranty:** The Warrantor for all interior doors is the manufacturer of the door in question, not Home Center Outlet. The Warranty may vary between manufacturers. The Warrantor will repair/replace the defective product and/or part at their sole discretion. All warranty claims are subject to the manufacturer’s terms and approval.
- **Exterior Door Overhang Requirements:** All doors, no matter the material, need to be protected from the elements as much as possible to prevent potential issues (ex. warping, bubbling, expanding, contracting, fading). All doors should have adequate overhang to help shield the door from the elements and while this varies by region and direction of door facing, the outward overhang should be equal to one half the height of the bottom of your door to the base of the overhang. **Failure to have this protection shall void your warranty in its entirety.** Ex: *If your door is 96” from the outside floor to the base of your overhang, the overhang should extend out 48” from the wall.*
- **Freestanding Bathtubs and Freestanding Faucets Warranty:** 1-year manufacturer defect warranty. The Warrantor will repair or replace the defective product and/or damaged part. All warranty claims are subject to the manufacturer’s terms and approval.
- **Prestige, Modular & Gallowood Cabinets Warranty:** Limited Lifetime manufacturer defect warranty. The Warrantor in this case is the manufacturer, not Home Center Outlet. All warranty claims are subject to the manufacturer’s terms and approval.
- **James Martin Vanities/Vanity Tops:** The Warrantor for all James Martin products sold at Home Center Outlet is the manufacturer, not Home Center Outlet. All warranty claims are subject to the manufacturer’s terms and approval.
- **Custom Countertops Warranty:** The Warrantor in this case is the material manufacturer, not Home Center Outlet. All warranty claims are subject to the manufacturer’s terms and approval.
- **Flooring Warranty:** The Warrantor for all flooring is the manufacturer of the flooring in question, not Home Center Outlet. The Warranty may vary between manufacturers. All warranty claims are subject to the manufacturer’s terms and approval.
- **Faucet & Misc. Plumbing Warranty:** The Warrantor for all faucets and other select plumbing is the manufacturer of the product in question, not Home Center Outlet. The Warranty may vary between manufacturers. All warranty claims are subject to the manufacturer’s terms and approvals.
- **Surplus/Clearance Items:** This includes, but is not limited to, the following: select sinks, select faucets, select appliances, select windows, select doors, select vanities, select vanity tops, select flooring. These products are completely void of warranty unless otherwise specified. They are sold as-is and are not eligible for return, refund, or exchange.
- **For All of the Product the Following Applies:**
 - **All product purchased at any HCO location must be fully inspected by the purchaser prior to it leaving our warehouses.**
 - **Any defects or discrepancies with any HCO product must be reported to HCO the same day the product is picked up.**
 - **Any defects or discrepancies with any HCO product must be reported to HCO prior to installation.**
 - **This Warranty does not cover shipping, installation, and/or labor charges that occur during the replacement or repair.**
 - **This Warranty does not cover damages caused during transportation to/from delivery site, during/because of installation, or Acts of God. This includes damages caused by contractors, inspectors, delivery companies, etcetera.**
 - **This Warranty does not cover improper measurements provided by the Customer or Customer Representative Ex. Contractor.**
 - **This Warranty does not cover any damages that occur because of misuse, mishandling, extreme circumstances.**
 - **Home Center Outlet will repair/replace the defective product and/or part only in circumstances where damage has occurred while in storage at Home Center Outlet warehouses or as a direct result of a Home Center Outlet team member’s negligence. This is left to Home Center Outlet’s sole discretion.**
- **What this Warranty DOES NOT cover:** There are limitations, conditions, and restrictions on the warranty coverage. This Warranty does NOT cover any charges related to delivery, installation, removal or reinstallation. Labor charges for delivery, installation, removal and reinstallation will be at your expense. While necessary maintenance, repairs, or labor on your product can be performed by any company, we recommend that you use only authorized professionals. Improperly performing work or repair voids this warranty. We will NOT repair or replace products damaged by any cause other than defects in material and workmanship. This includes but is not limited to products damaged by: tape, tape residue, paint, acid, stain, any other chemicals; accident, misuse, abuse, foreign objects, improper installation, unauthorized articles, modification, service; improper use, unreasonable use, failure to provide reasonable maintenance, force majeure, or Acts of God.
- **Your potential expenses:** The Customer will be responsible for the expense of delivery, labor, installation, removal, or reinstallation. In the event a warranty claim visit is approved, a \$275 trip charge is required before the visit can be scheduled. This trip charge is refundable only if the product in question is deemed to have a manufacturer defect.

Customer Signature: _____

